



COMMONWEALTH OF KENTUCKY
TRANSPORTATION CABINET
transportation.ky.gov

Andy Beshear
GOVERNOR

Jim Gray
SECRETARY

FOR IMMEDIATE RELEASE

Media Contacts: Naitore Djigbenou
502.782.4829
Naitore.Djigbenou@ky.gov

Allen Blair
606.748.3716
Allen.Blair@ky.gov

New Driver Licensing Office in Louisville Will Serve Needs of More Kentuckians

New location in historic L&N building offers additional capacity to region

FRANKFORT, Ky. (Aug. 7, 2025) – A new Kentucky Driver Licensing Regional Office located in the historic L&N building in Louisville will now offer area residents more options on where they can go to meet their licensing needs that require in-person service.

The temporary office, located at 908 W. Broadway on the 11th floor, will initially offer five staffed issuance stations, ample lobby space and free parking. Due to building construction, visitors will enter from the back of the building, where they will be escorted to our office space. This location is in addition to the services offered at the nearby Nia Center.

“We are excited for this location to add more staffing capacity to best serve the region, as needs have grown at our other four area locations with the start of REAL ID enforcement, vision screening requirements and permit issuance to 15-year-olds,” said Transportation Cabinet Secretary Jim Gray.

The new office’s business hours are Monday through Friday, 8 a.m. to 4 p.m. Eastern Time. Appointments are encouraged and can be made online for any regional office at drive.ky.gov. Walk-in customers are accepted on a first-come, first-served basis.

At present, there is no driver testing available at this location. All written and road testing is conducted by Kentucky State Police (KSP), and applicants must schedule an appointment online at assigned locations by visiting kentuckystatepolice.org/driver-testing/.

Driver Licensing Regional Offices issued more credentials in April and May than ever before, with May setting a new record of 130,152 total issuances. This represents a 23% increase in the average of credentials issued monthly. Additionally, since legislation went into effect under an

emergency provision on April 1, more than 19,000 15-year-olds have obtained their driving permit.

To improve customer service, regional offices have added more than 125 contracted staff, implemented new technology that allows appointment holders to check in via text and know their place in the queue to reduce lines, and Kentuckians now have the following options to skip a trip if they simply need to renew their license or Real ID:

- Take a vision test at a regional office and either fill out a renewal form or get a passcode that allows you to renew online at home. This will help reduce waits for those who need in-person services like upgrading to a REAL ID.
- Get a vision screening through a vision specialist and upload the vision form to renew online at dlrenewal.ky.gov or by mail.

A new skip the line quiz tool at Drive.ky.gov can help customers find out if they qualify to skip the line and choose the license renewal process that fits their needs. There are also Saturday hours once a month and popup licensing events in counties without an office.

First-time REAL ID applicants must visit a KYTC regional office in person, with proof of identity, residence and Social Security. For a personalized list of required documents to bring when applying, visit realidky.com.

###

TEAM
KENTUCKY



transportation.ky.gov